



Media release

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North Road Customer Service refurbishment

The front Customer Service area at the City of Albany's North Road Administration Building is being refurbished in order to provide a better service to the community.

The upgrade project is intended to create a more contemporary and efficient Customer Service environment, increase the area available for Customer Service activities, integrate Planning and Building information services, improve climate control, and improve security for staff and customers.

Visitors to the building usually arrive at the Customer Service counter, however during construction access to this area will be restricted to maintain public safety.

A temporary counter will be set up in the hallway outside the Civic Rooms. These arrangements will be in place for a 6 to 8 week period commencing on 11 May, 2015.

The City apologises for any inconvenience caused while these works are completed.

END