

# Albany 2030 FREQUENTLY ASKED QUESTIONS

## What is a Community Strategic Plan?

A Community Strategic Plan details the community's vision, future direction and strategic priorities. This plan guides the City of Albany into the future by considering and documenting the aspirations of the community. The City is required, under legislation, to undertake a comprehensive review of the plan every four years.

The aim of the consultation is to work with our community to update the plan to:

- Review and capture your insights, experience, vision, priorities, challenges and hopes for the future of Albany.
- Bring together social, environmental and economic planning into one overarching Community Strategic Plan.
- Be used by the Council to guide decision making for the next 10 years, and by our community as a document, that captures and reflects our vision and aspirations.
- Be everyone's responsibility to work together to deliver the Plan – you, the community, community organisations, Council and other government agencies.

## How will I benefit?

By using a planned process the City is better able to understand and meet community needs. That is, to plan ahead, so that the aspirations of the community are considered when making decisions and planning for the future.

For example, in 2013 when the City consulted and created the strategic plan, community views were collated into key themes, each with key performance indicators. These have been used to guide City of Albany's decision making over the last four years.

The City of Albany conducts a bi-annual community perception survey using an independent survey research centre. The latest survey conducted in 2015, indicated significant improvement in the community's satisfaction with the performance of the City, with Albany rating above the Local Government average in 70 per cent of the items surveyed, well up from 40 per cent in the 2013 survey.

This evidence based approach demonstrated that when the City of Albany engaged with community, and they see improvements, the overall satisfaction improved.

### The five main themes are:

- |                                      |                                        |                           |
|--------------------------------------|----------------------------------------|---------------------------|
| <b>1</b> Smart, Prosperous & Growing | <b>3</b> A Connected Built Environment | <b>5</b> Civic Leadership |
| <b>2</b> Clean, Green & Sustainable  | <b>4</b> A Sense of Community          |                           |

### In the review process the City will be guided by the following principles:

Aspirational	Affordable	Adaptable	Aligned	Accountable
GUIDED BY THE COMMUNITY'S VISION AND GOALS	CONFIDENCE THAT ASSETS AND SERVICES ARE AFFORDABLE AND BEST VALUE	THE ABILITY TO ADAPT PLANS WHILE MAINTAINING SUSTAINABILITY	PROVIDES A BASIS TO WORK WITH OTHERS/ ATTRACT OTHER RESOURCES TO THE VISION	ENABLES SCRUTINY

## How can I have my say?

**OUT AND ABOUT:** Come and have a chat with us at one of our community stalls, at our 'Town Talk' pop up café in the Town Square, and community workshops. We'll be out talking at the Boatshed Market, Farmers Market and other community events. Drop by to talk to the project team, find out more information or fill out a survey. We'd love to chat with you!

**POLLING:** We'll be contacting a number of randomly selected households in the City. We'll be asking you, how you believe we are currently performing, what is important to you, and your ideas for the future.

**SURVEY:** An online survey offers an easy and convenient way to have your say! Or if you would prefer a hard copy, pick up extras or jump online at the library.

[www.surveymonkey.com/r/AlbanyHaveYourSay](http://www.surveymonkey.com/r/AlbanyHaveYourSay)

You can post it back to Reply Paid 484 Albany DC WA 6331 OR drop it in to City of Albany Offices. 102 North Rd. or the Albany Public Library, York St Albany.

**ONLINE:** more information about the project, submission form, and the survey can be found at the City of Albany website: [www.albany.wa.gov.au](http://www.albany.wa.gov.au)

**COMMUNITY WORKSHOPS:** Join us at one our 'Community in Conversation ALBANY 2030' workshops held centrally in outlying rural areas in the municipality. Come along and have a say about your future!

## When can we have our say?

Several options are available to participate in the consultations between February and April 2017 offering every opportunity to come along and be part of the review. The public comment period will be open from 27 February – 28 April 2017.

## Why are we doing this now?

The City of Albany created the original community strategic plan in 2013 in consultation with the community. The City is required, under legislation, to undertake a minor review every two years and a major review every four years. The plan is to be updated to reflect any changes in the City and the plan adapted to meet those new changes.

## What is the process to review the plan?

The City of Albany will be asking community to review the current plans vision and five key themes. We would like to hear from community if anything has changed, what needs to be included and what is no longer reflective of community aspirations.

## What will happen with my comments?

All comments will be collated to inform the Draft Community Strategic Plan, Albany 2030. This will be developed along with core components including; a corporate business plan, long term financial plan, asset management strategy and plans, ICT strategy, and a workforce development plan. All documents will be considered by Council to be adopted and sent to the Department of Local Government and Communities.

To find out more about the City's reporting framework and guidelines go to: [www.dlgs.wa.gov.au](http://www.dlgs.wa.gov.au)

**Department of Local Government and Communities Guidelines**

## How will I know if the Community Strategic Plan Review has been implemented?

Each year the City of Albany reports against the main theme key performance indicators. This is published in the Annual Report which can be found on the City website: [www.albany.wa.gov.au](http://www.albany.wa.gov.au)

ENGAGEMENT	DATE	TIME	VENUE
<b>Community "In Conversation" Workshops</b>	Wednesday, 8 March	6-8pm	Bornholm Hall
	Tuesday, 14 March	6-8pm	Wesley Church Lessor Hall
	Tuesday, 22 March	6-8pm	Wellstead Community Centre
	Wednesday, 29 March	6-8pm	Redmond Hall
	Thursday, 30 March	6-8pm	Little Grove Primary School Library
<b>Town Talk - Pop Up Cafe</b>	27 February - 13 April on each Thursday	10am – 4pm	Town Square
	27 February - 13 April on each Saturday	9am – 2.30pm	Town Square
<b>Boat Shed Markets</b>	Sunday, 16 April	7am – 1pm	Waterfront
<b>Albany Chamber of Commerce Business After Hours Event</b>	Wednesday, 15 March	5.30- 7.30pm	Princess Royal Sailing Club (RSVP essential)

### For more information contact:

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