



ANTENNO USER GUIDE.



The new free community app for Albany.

Download the free app



TABLE OF CONTENTS.

Downloading Antenna.....2

Setting up my places of interest.....3

Reporting a community issue.....9





DOWNLOADING ANTENNO.

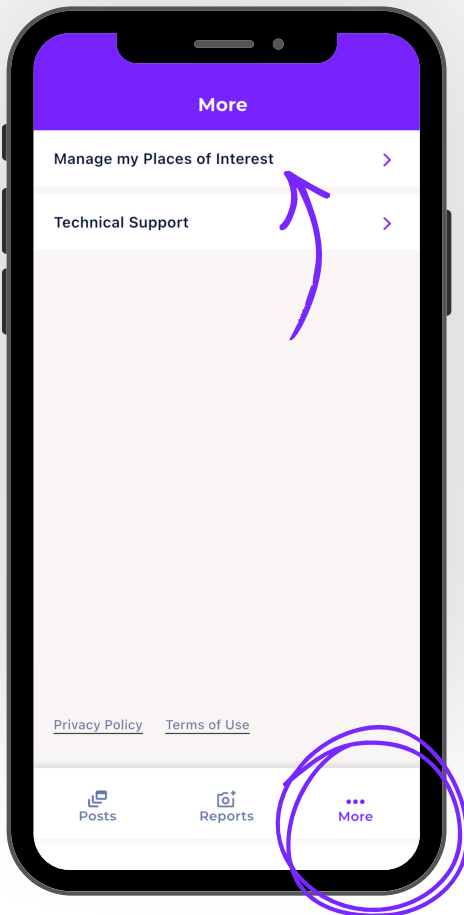
Antenno is free to download for iPhone and Android via the App Store or Google Play Store. Scan the QR codes below or search 'Antenno' in the store relevant to your operating system.

Download the free app



SETTING UP MY PLACES OF INTEREST.

With Antenno, you can set up places that you would like to receive notifications about. This may be your home, work, school, or other relevant places.



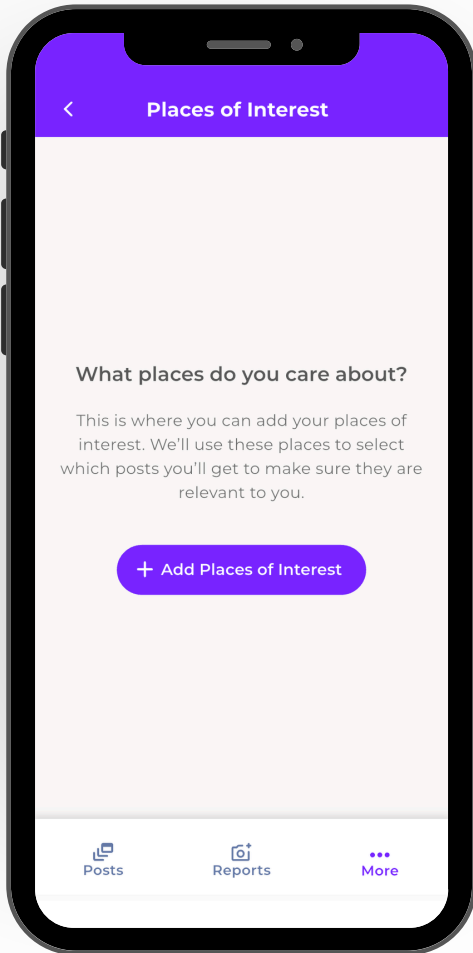
STEP 1

Open the Antenno app and tap on 'more' on the bottom right.

STEP 2

Then tap on 'manage my places of interest'.

SETTING UP MY PLACES OF INTEREST.

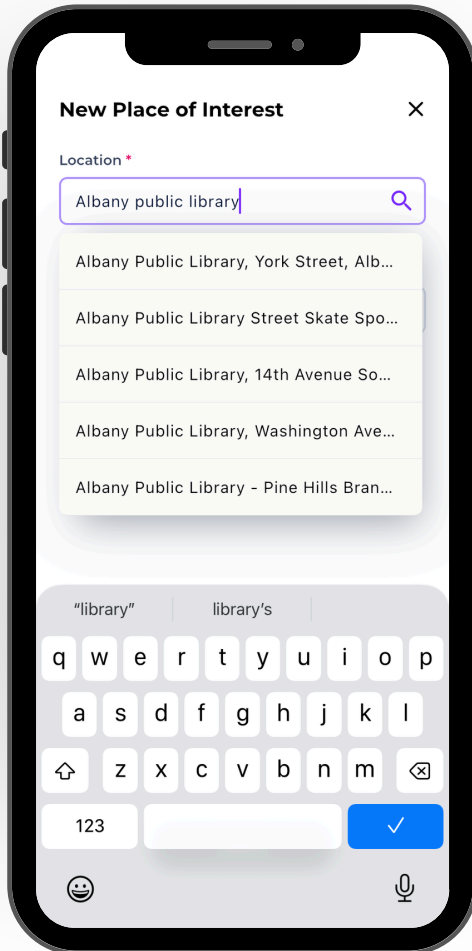


STEP 3

Tap on 'add places of interest'.



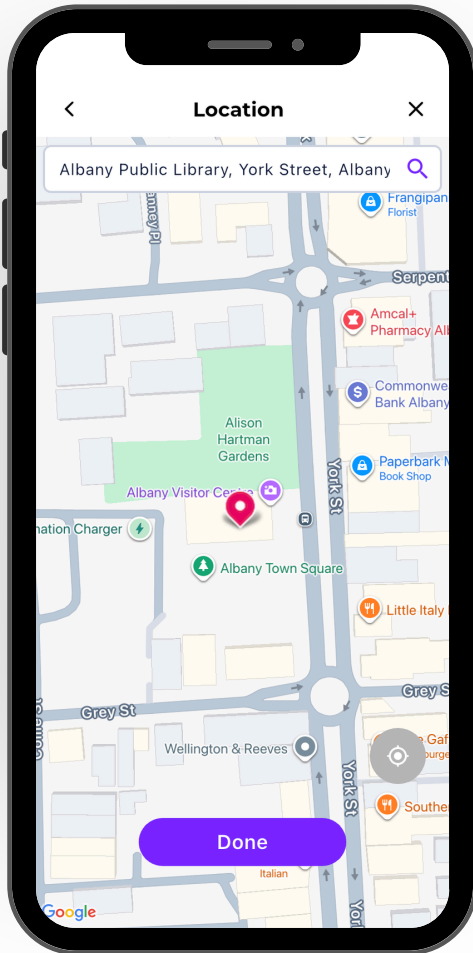
SETTING UP MY PLACES OF INTEREST.



STEP 4

Start typing the address of the place. A dropdown will appear and you can select the place from the list.

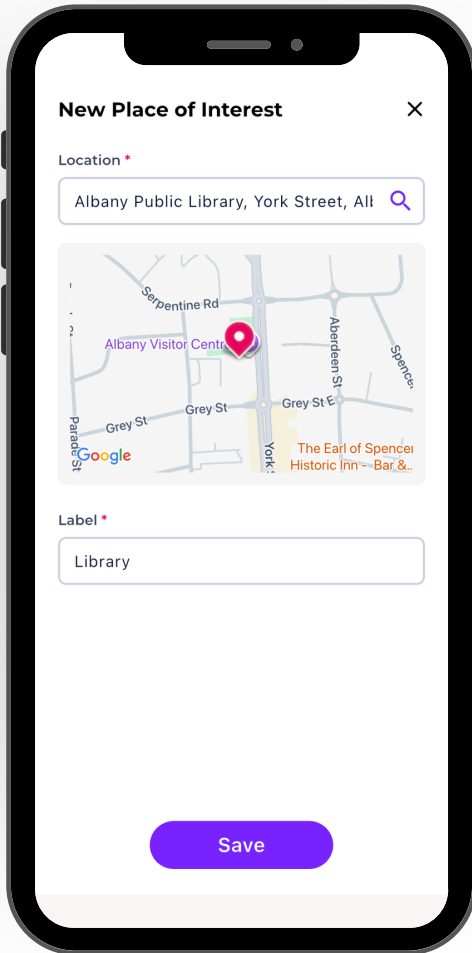
SETTING UP MY PLACES OF INTEREST.



STEP 5

Once you have selected the place, it will show on the map. You can then tap 'done'.

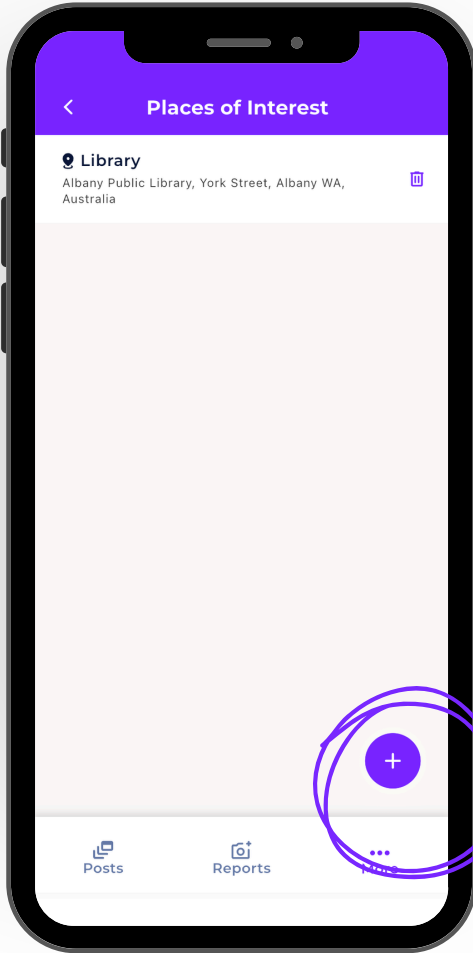
SETTING UP MY PLACES OF INTEREST.



STEP 6

You can give your place a label, and then tap 'save'.

SETTING UP MY PLACES OF INTEREST.

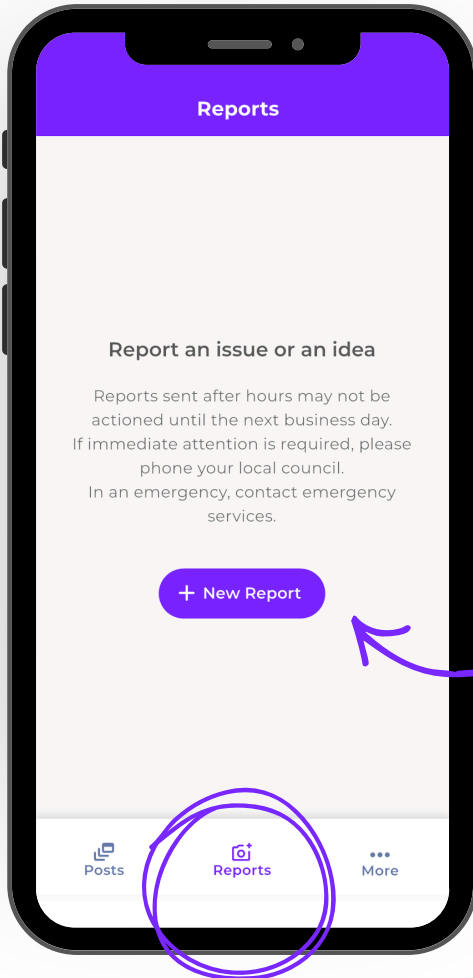


STEP 7

The place is then saved. You can add another using the same process by tapping the + button.

REPORTING A **COMMUNITY ISSUE.**

You can report community issues directly to the City of Albany quickly and easily through Antenno.



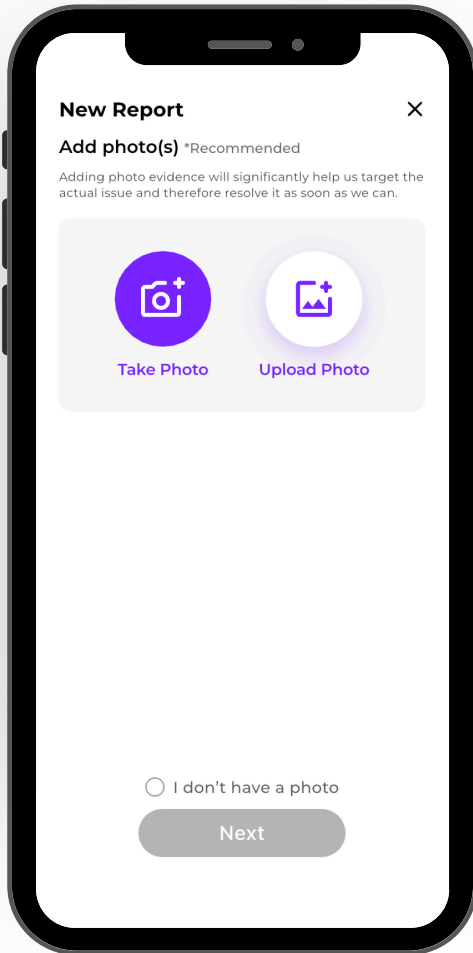
STEP 1

Open the Antenno app and tap on 'reports' on the bottom centre.

STEP 2

Then tap on 'new report'.

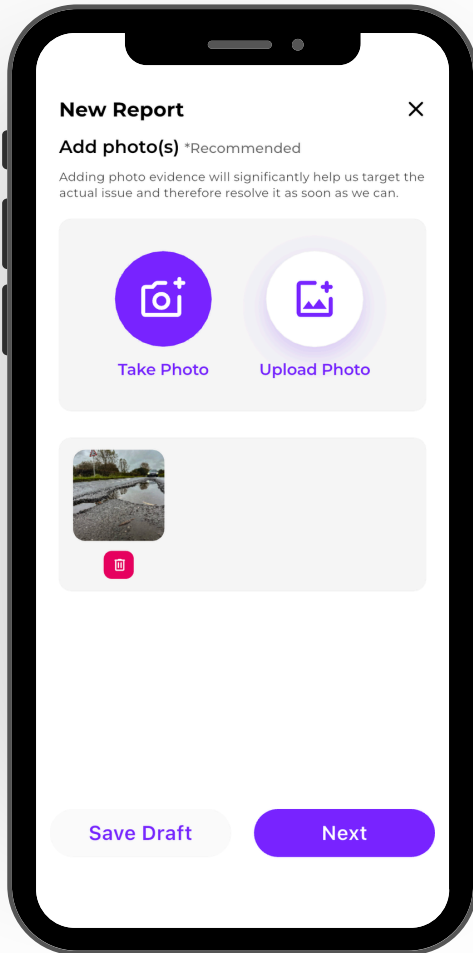
REPORTING A COMMUNITY ISSUE.



STEP 3

You can take a photo of the issue within the app or upload a photo previously taken. If you don't have a photo, you can skip this step by selecting 'I don't have a photo' and tapping 'next'.

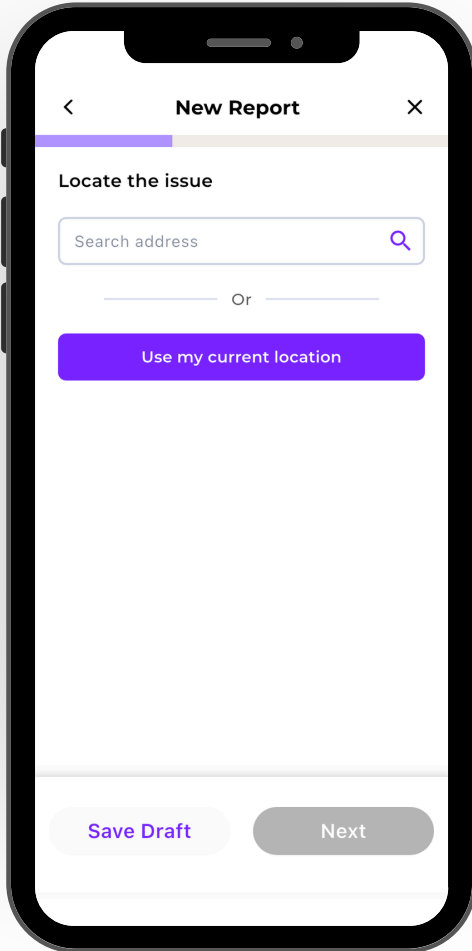
REPORTING A COMMUNITY ISSUE.



STEP 4

Once you have uploaded the photo, tap next.

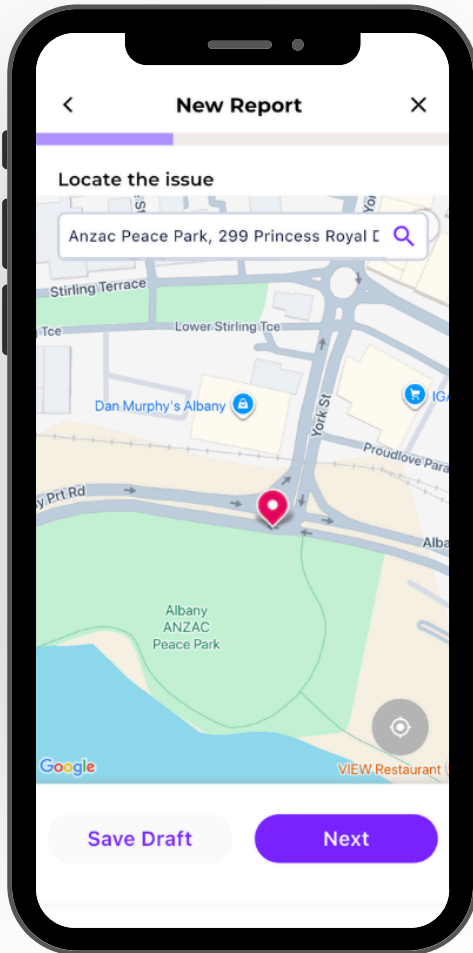
REPORTING A COMMUNITY ISSUE.



STEP 5

You can use your current location if reporting an issue on the spot, or search the address of the issue.

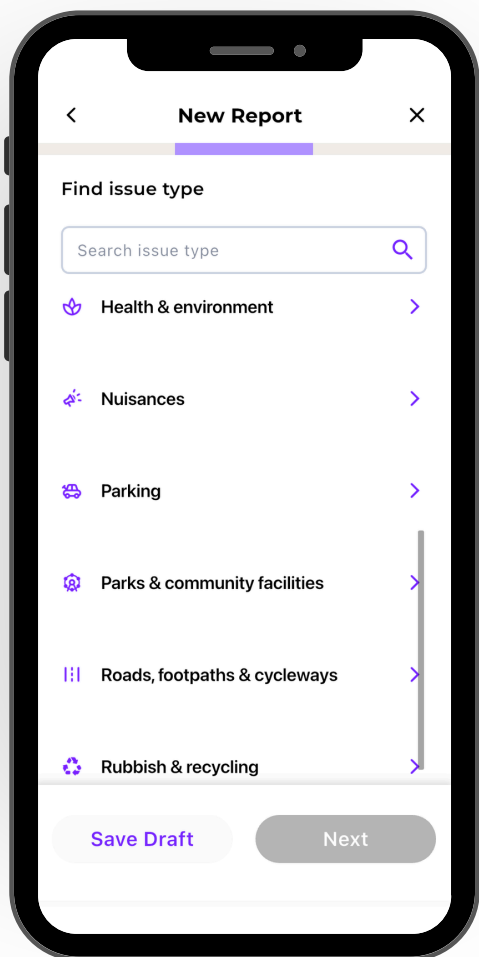
REPORTING A **COMMUNITY ISSUE**.



STEP 6

You can then pinpoint the location on the map. When you are ready, tap 'next'.

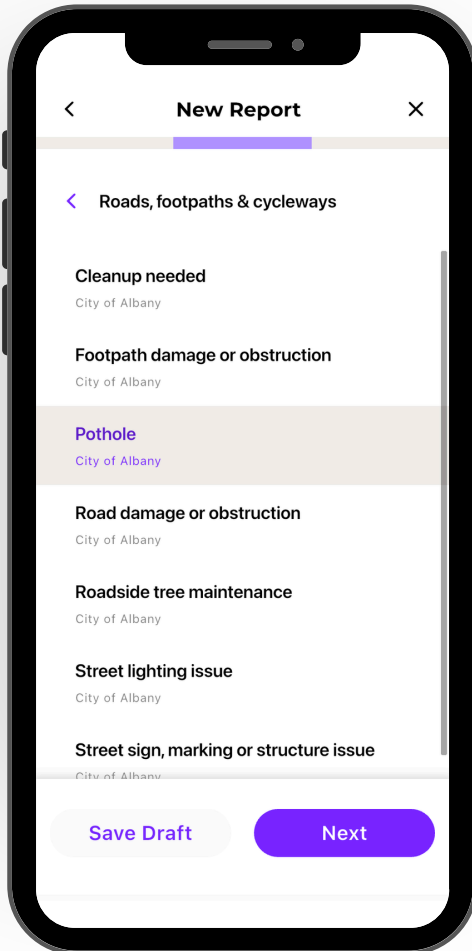
REPORTING A COMMUNITY ISSUE.



STEP 7

Select the issue type from the list.

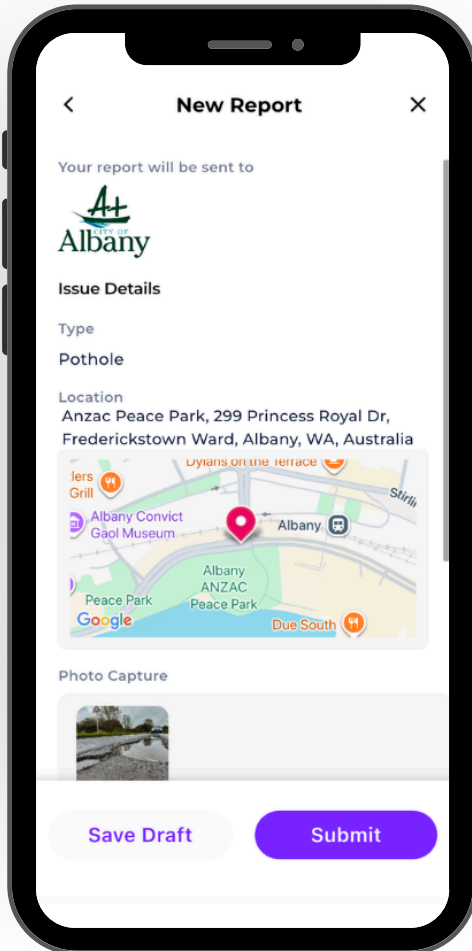
REPORTING A COMMUNITY ISSUE.



STEP 8

Select the issue subtype from the list.

REPORTING A COMMUNITY ISSUE.



STEP 9

You will then be asked to fill out your contact details so we can get in touch if we have any questions. Once this is done, you can check and submit your report.

The City of Albany will receive your report and work on resolving it!



ALBANY.WA.GOV.AU/ANTENNO