

THIS IS FRAZER.

HELDESK SUPERVISOR

HERE ARE SOME OF THE WAYS FRAZER SUPPORTS YOUR CITY.

HELPDESK

Frazer and the IT team are responsible for more than 450 devices across the City of Albany including computers, phones and our CCTV network. Frazer works to ensure all the technology we use to serve you is operational and efficient.

INFO HUB TECHNOLOGY

During the construction of the Visitor and Information Hub, Frazer worked to install new customer service points, visitor touch screens, projectors and virtual reality software. The Info Hub now contains state-of-the-art technology and the Library's customer service is second to none.

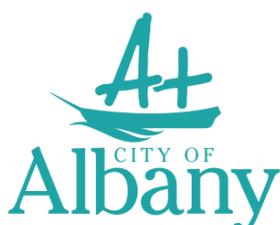
EMERGENCY SUPPORT

In an emergency situation, every second counts. Frazer and the IT team work to ensure our emergency services team have the equipment required to communicate during an emergency situation including wifi, phones and computers.

CUSTOMER SERVICE

Frazer and the IT team work hard to ensure we can provide you with great customer service. From the online payments available on our website, to the phones we use to answer your calls. If it involves it technology, it involves Frazer.

TO FIND OUT MORE ABOUT FRAZER AND HOW HIS WORK BENEFITS YOUR CITY, VISIT THE CITY'S WEBSITE AT WWW.ALBANY.WA.GOV.AU OR EMAIL STAFF@ALBANY.WA.GOV.AU



WWW.ALBANY.WA.GOV.AU