# THIS IS NAT.

## **CUSTOMER SERVICES SUPERVISOR**

### HERE ARE SOME OF THE WAYS NAT HELPS YOU CONNECT WITH YOUR CITY.

#### **PENSION REBATES**

Have a seniors card? Nat's team can help you claim a pension rebate on your rates and any other applicable Council fees and charges.

#### **PET REGISTRATIONS**

Dog and cat registrations fall due on October 31 each year. Nat and her team are on hand to help you with registering your pets.

#### **BUILDING SEARCHES**

Need a copy of your building plan? Nat's team can help you lodge a search request for a small fee to dig out the documents from our archives.

#### **RATES PAYMENTS**

Have an outstanding rates notice? Nat's team can help you make a payment, or request regular direct debits.

#### **CHANGING DETAILS**

Moved or moving house? Nat's team can help you update your contact details at the City of Albany.

#### TO FIND OUT MORE ABOUT HOW NAT AND HER

WORK SUPPORTS YOUR COMMUNITY, VISIT THE CITY OF ALBANY'S FACEBOOK PAGE, WEBSITE OR DOWNLOAD THE CITY OF ALBANY APP

WWW.ALBANY.WA.GOV.AU





#### PENSION REBATES | PET REGISTRATION | RATES PAYMENT | GENERAL ENQUIRIES | BUILDING SEARCHES